

# SWITCH ON



Crossover is reinventing the way you experience healthcare. Through innovation and our connected system of health, we've designed a complete approach to wellbeing that's built around you. Our belief that healthcare should be convenient, simple to navigate, affordable, and personalized to meet your needs is now a reality. Switch On your Crossover Health membership and begin to experience how healthcare should be.

## ONE SIMPLE PLACE TO GO

Overall health and wellbeing shouldn't be considered in pieces, which is why we bring doctors and specialists together under one roof. Their collaboration combines with your input to create whole body health.



## HEALTHCARE AS IT SHOULD BE

### ACCESSIBLE

Same-day, next-day and virtual visits with expanded care team, and no long wait times

### AFFORDABLE

No-cost membership, no / low copays, and no billing hassles

### REMARKABLE

96% Member Satisfaction Score with 64% of members claiming Crossover as their Medical Home

*"Who actually gets excited about going to the doctor? I do! Thanks to this health center and the amazing professionals who care for me here."*

- Crossover Member



[crossoverhealth.com/hp](https://crossoverhealth.com/hp)

TYPE OF SERVICE	STANDARD FEE	HDHP FEE <sup>1</sup>	HP HEALTH CENTER	NEARSITE CROSSOVER LOCATIONS
Primary Care Visit/Procedure <sup>2</sup>	\$5	\$90/\$18 Ded/Co-ins	●	●
Nurse Visit	\$0	\$0	●	●
Rx	\$5	\$5	●	●
Annual Physical & Well-Woman Exam	\$0	\$0	●	●
Behavioral Health	\$5	\$20/\$4 Ded/Co-ins	●	●
Health Coaching	\$5	\$5/\$1 Ded/Co-ins	●	●
Physical Therapy	\$10	\$40/\$8 Ded/Co-ins	●	●
Chiropractor	\$10	\$40/\$8 Ded/Co-ins	●	●
Labs <sup>3</sup>	\$0	\$0	●	●
Optometry <sup>4</sup>	\$10	\$10		●
VSP Eyewear	Per EyeMed out-of-pocket network rate	Per EyeMed out-of-pocket network rate		●
Acupuncture	\$10	\$40/\$8 Ded/Co-ins		●
Massage <sup>5</sup>	\$1/minute	\$1/minute		●

On-site Health Center services are available to HP employees and their covered family members ages 12 and older enrolled in an HP medical option (non-Kaiser). The nearby health center services are available to HP employees and their covered family members ages 18 and older enrolled in an HP medical option (non-Kaiser). Employees can get more information on the HP U.S. Benefits site.

<sup>1</sup> If a visit to the health center causes an individual to meet the deductible / out of pocket max, the amount owed may vary based on the remaining balance of the deductible / out of pocket.

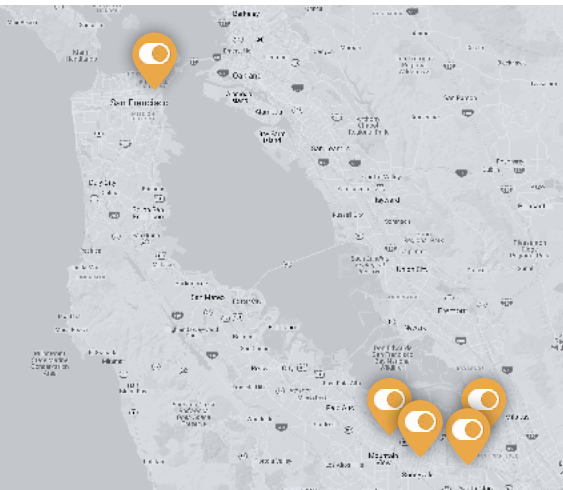
<sup>2</sup> Primary care procedures can be performed by your doctor in the office to help expedite diagnosis or treatment. These include: Skin procedures including a biopsy or removal of skin lesions, muscles and joints procedures including steroid injections for tendinitis or arthritis, and women's health procedures like IUD placements or removal.

<sup>3</sup> The \$0 lab fee is only for blood draws and labs completed inside our health center. All labs that must be sent outside our health center for processing will be billed according to your health insurance details.

<sup>4</sup> Fee is only for examination and does not include lenses and/or contacts.

<sup>5</sup> Massage is not covered by insurance and it is \$1 a minute. 25 and 50 minute appointments available.

- All Bay Area Locations
- Selected Bay Area Locations



## MEMBERS ALSO GET ...

### SELF-SCHEDULING

plus provider messaging and health records via Member Portal

### REFERRAL COORDINATION

all Crossover providers are in-network with your insurance, but should you need an outside referral, we'll connect you with a local specialist

Activate your membership and see all locations at [crossoverhealth.com/hp](https://crossoverhealth.com/hp)

