

# Follow these simple steps to **ACTIVATE YOUR CROSSOVER HEALTH MEMBERSHIP!**



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### VISIT: crossoverhealth.com/comcastcenter

Click on the log in/sign up button near the upper right corner of the browser window



### **STEP 1:** Enter your credentials

- Provide the email address you will use to manage your account (can be your personal email)
- Create a password

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### **STEP 2:** Tell us how to contact you

- Enter your name and WORK EMAIL (used for eligibility verification)
- Enter the email address where you'd like to receive your Crossover portal notifications (appointment confirmations and reminders, etc.)
- Enter your mobile phone number
- Select your preferred language

# 

## **STEP 3:** Tell us about yourself so we can confirm your eligibility

- Enter your name
- Enter your gender
- Enter your date of birth



## **STEP 4:** Tell us how to best serve you

- Select all options that match your overall wellness goals and health interests
- Click "Finish"



#### **STEP 5:** Verify your account

- Once you see this "Way to go!" screen, it's time to check your email
- If you get an error screen, please redo these steps and enter your other work email (ie: @comcast.com, @cable.comcast.com, etc.) that could be associated with your eligibility



#### **STEP 6:** Check your email

- Open verification email
- Click blue button to complete the verification process

# Clicking the blue button in your verification email will send you to the "Congratulations!" screen.

Note: the email button will expire if not used immediately.



#### **STEP7:** You're almost done

Click "Return to Sign In"

Log in today at crossoverhealth.com/comcastcenter

